



SHIPPING INFORMATION

- All Patriot Dock docks requires assembly.
- Your Patriot Docks dock shipment will be sent on an oversized pallet. The order is composed of disassembled packages which will be strapped to a pallet.
- **You must be present** for delivery to sign and ensure that all pieces have arrived.
- Docks are delivered via semi-truck. The delivery address will need to be accessible to the truck.
- Customers are required to hand unload the contents from the pallet by hand. No packaged piece is more than 45 pounds. The shrink wrap and binding will need to be safely cut to take the parts off the pallet.
- A few days prior to delivery, the freight company that has possession of your order will contact you to set up the final delivery date and time. When ordering, **please use a valid and current phone number.**
- Refusing shipments will result in inbound and outbound shipping fees plus Patriot Dock's restocking fee of 15%.
- Upon delivery, you will inspect each piece to ensure all items are included and in good condition. If there are missing items or damaged, you will need to report it to the truck driver.

Questions? Contact customer service at **1-877-388-2628** or by email at **sales@wholesalemarine.com**